



818 S. FLORES ST. SAN ANTONIO, TEXAS 78204 www.saha.org

Procurement Department

ADDENDUM # 2

To: File 1905-936-62-4920

QQ for: Lift Station Maintenance, Repair, and Inspection for Beacon Communities

The following questions are asked:

Question 1: In the Scope of Work section **5.1 Scheduled Maintenance:** 4. Call backs – It says that call backs will be charged to contractor if it is for service call previously done. I wanted to address this with you if I may for clarification?

Answer 1: Yes, It states: Call backs are returns for inspections or service for an incident that SAHA previously requested, and for which Contractor previously reported having completed the services. Call-back service is included at no additional cost to SAHA.

Clarification: 1. A "call back" will be on a case-by-case basis.
2. A "call back" will be enforced if an item was missed or not completed during an inspection or service.
3. It will be important to have someone from the property sign off on what was completed for that service or scheduled inspection.
4. A copy of the report will need to be left with the property.

By: Shayne Everett-Endres
Shayne Everett-Endres, Purchasing Agent

Date: September 06, 2019