

# Community Emergency Resource Guide

United Way Hot Line – 211

May 2011

Provided by:  
South Alamo Regional Alliance for the Homeless

Contact for Updates  
210-431-5702  
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Contact for Distribution List  
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## Help Lines

Alcoholics Anonymous..... 210-821-6325  
24 hour help line..... 210-828-6235  
Al-Anon Family support group  
8am-6pm.....210-342-3063  
American Red Cross.....210-224-5151  
or 1 -800-775-6803  
Center for Health Care Services Crisis Line..210-223-7233  
(Toll free.....1-800-316-9241)  
Downtown Police Patrol (Non-emergency) . 210-207-7764  
Emergency Police/Fire/EMS.....911  
FEMA.....1-800-621-3362  
Narcotics Anonymous.....210-434-0665  
24 hour NA help.....1-800-221-9091  
Rape Crisis Center..... 210-349-7273  
Texas Abuse Helpline.....1-800-252-5400  
Foster Youth Justice ..... 1-877-313-3688  
Legal assistance for current and former foster youth  
TRLA/Equal Justice Center Wage Recovery..210-308-6222  
Helps low income workers recover unpaid wages  
National Homeless Veterans Hotline.....1-877-424-3838  
Nat'l Veterans Suicide Prevention Hotline 1-800-273-8255

## Referral Lines

211 Texas/United Way Help Line .....Dial 211  
.....or 210-227-4357  
Alamo Service Connection .....210-477-3275  
Services for Seniors and those with disabilities  
Haven for Hope.....210-220-2350  
Society of St. Vincent de Paul.....210-225-7837  
S.A. Food Bank Food Stamp Outreach Pgm  
CHIP, Medicaid, TANF, other.....210-431-8326

## Emergency Shelters

Battered Women's & Children's Shelter ....210-733-8810  
Catholic Worker House .....210-224-7736  
626 Nolan, Families with children.  
Salvation Army Dave Coy Cntr..... 210-226-2291  
226 Nolan, men; 3 nights without fees;  
calls or referrals 8am-5pm; check in at 3pm  
Salvation Army Hope Center.....210-352-2000  
515 W. Elmira, 5 day stay; single women & Families.  
Married couples need proof of Marriage; calls and  
referrals 24/7; Check in at 3:30pm.  
SAMMinistries@Haven for Hope.....210-220-2100  
Strong Foundation Ministries.....210-641-4357  
414 Hackberry, single women & families; call for appt.  
San Antonio Rescue Mission.....210-222-9736  
907 E.Quincy, Men's Shelter

## Winter Overflow Facilities

Bethany U.M. Church ..... 210-655-5473  
4102 Eisenhower 32° or below open with  
yellow flag, laundry, shower, and meal.  
Corazon Ministries, 230 E. Travis... ..210-226-8341  
Salvation Army Dave Coy Cntr ..... 210-226-2291  
226 Nolan

## Emergency Shelter – Children Only

The Children's Shelter ..... 210-212-2500  
2939 Woodlawn, Infants to 14 years; referral  
Baptist Child & Family Services.....210-208-5636  
7404 Old Hwy 90 W, 5-17y/o; call or referral  
..... after 5pm: 210-260-4529  
Roy Maas' Youth Alternatives, Inc.....210-340-7933  
The Bridge, 3103 West Ave, 5-17y/o; call first  
St. PJ's Children's Home Emergency Shelter,  
0-17 years, call first.....210-533-1203

## Homeless Day Centers

Catholic Worker House: .....210-224-7736  
626 Nolan, 8:00am-4:00pm, M, T, W, F. Closed at 2pm  
during hot months.  
Mail, email services, phone, laundry, drinks, morning  
pastries, and lunches (in collaboration with St. Mark's  
MLF) Suppers at 5:30pm M-F picnic area in CW backyard  
Haven for Hope Prospects Courtyard.....210-220-2485

## Shower Facilities

Salvation Army Hope Center .....210-352-2046  
515 W. Elmira, every day, 9-11am; women.

## Substance Abuse Treatment/Help

Patrician Movement ..... 210-532-3126  
222 E. Mitchell Medicated detox, inpatient,  
outpatient, male, female, teens.  
Lifetime Recovery ..... 210-633-0201  
10290 Southton Rd  
Mid-Coast Family Svc., .....210-271-9452  
115 E. Travis, screening, assessment & referral  
for adults & teens.  
Center for Health Care Services:  
Methadone treatment. ....210-731-1320  
3031 IH-10 W  
Adult Outpatient Treatment .....210-736-3279  
3031 IH-10W  
Restoration Center .....210-246-1300  
401 N. Frio, Medicated detox, outpatient,  
adult male and female  
River City Rehab. Center .....210-924-7547  
680 Stonewall, Methadone treatment.  
San Antonio Substance Abuse .....210-299-1614  
1701 N. St. Mary's, Methadone treatment.  
San Antonio Council on Alcohol & Drug Abuse  
7500 US Hwy 90 W ..... 210-225-4741  
Drug information and referral, tobacco  
awareness, minor in possession, alcohol and  
drug abuse education program.  
San Antonio Treatment Center .....210-434-0531  
3701 W.Commerce St., Methadone treatment.  
South Texas Veterans Healthcare System  
For veterans .....210-617-5300  
Victory Gospel Chapel .....210-212-6545  
90 day to 1 year program, call for appt.  
Volunteers of America .....210-558-0731  
6487 Whitby, Residential program for mothers

requires screening through Mid-Coast

## Laundry Facilities

Catholic Worker House, .....210-224-7736  
626 Nolan, M,T,W,F, 8am-4pm.  
Corazon Ministries, Sun 8-10am.....210-226-8341

## Clothing

Catholic Charities ..... 210-433-3256  
2903 Salinas, M-Th, 8:30-10:30am  
Catholic Worker House .....210-224-7736  
626 Nolan, M,T,W,F mornings  
Christian Assistance Ministry (CAM).. 210-223-6648  
110 McCullough, M-F, 9am-3:30pm  
Ella Austin Community Center.....210-224-2351  
M-F, 9am-4pm  
Inner City Development .....210-224-7239  
1300 Chihuahua, T & F, 10am-12pm

## Food/Groceries

SA Food Bank .....210-431-8326  
Toll Free .....1-800-246-9121  
Food bank pantry referral, Food Stamp Outreach  
program, Project HOPE for Seniors.  
SNAP/Food Stamps – Health & Human Services  
Customer Care Line.....1-888-834-7406  
Catholic Charities.....210-433-3256  
2903 W. Salinas. groceries, M-F 8-11am;  
need ID, SS card & util. bill.  
Christian Assistance Ministry,.....210-223-6648  
110 McCullough, Sack lunches/groceries,  
M-Th 9am-3:30pm Fri. 9am-noon  
Salvation Army Hope Center .....210-352-2020  
910 N. Flores, M-W-Th-F 8:30-11am & 1-4pm,  
Sack lunches/groceries  
Little Church of La Villita.....210-226-3593  
508 Paseo de La Villita, sack lunches, groceries,  
M-F 10am-4pm.  
Senior Nutrition Feeding Sites Info ....210-207-7172  
S. A. Food Bank Seniors – Project H.O.P.E.  
.....210-431-8326  
Society of St. Vincent de Paul..... . 210-225-7837  
Travis Park U.M. Church ..... 210-226-8341  
230 E. Travis, Breakfast Sun. only 9-10:30am  
Meals on Wheels.....210-735-5115  
Catholic Worker House .....210-224-7736  
226 Nolan M-T-W-F Breakfast 8:30am;  
Lunch 11:30am  
Inner City Development .....210-224-7239  
1300 Chihuahua, Food pantry M-F 10am-12pm  
Texas Rio Grande Legal Aid ..... 1-888-988-9996  
help with problems obtaining food stamps

## Dental

S.A. Christian Dental Clinic .....210-226-8041  
1 Haven for Hope Way; T-F call for appt. 9am-5pm.  
Barrio Comprehensive Clinic .....210-434-2368  
M-W-F 8am-5pm, T-Th 8am-7pm

CentroMed Somerset Clinic.....830-701-3020  
.....Or 210-624-3045  
M-F 8:30am-5:30pm  
CentroMed South Park Dental Clinic.....210-924-7344  
910 Wagner M-W-Th 8am-9:30pm T 8am-7pm  
F-S 8am-5pm

**Optical / Eyeglasses**  
Corazon Ministries.....210-226-8341  
230 E. Travis Sun. only, lottery, 8-10:30am  
Prevent Blindness.....210-220-2360

**Medical**  
Audie Murphy Veterans Hospital (for veterans).  
7400 Merton Minter Blvd.....210-617-5300  
Barclay Street Clinic, .....210-434-2368  
1102 Barclay,M-W-F 8am-5pm, T-Th 8a -7pm  
Bishop Ernest T. Dixon, Jr. Clinic.....210-527-1505  
1954 E. Houston, Suite 201; M-F 8am-5pm  
Carelink Medical Financial Assistance  
527 N. Leona .....210-358-3350  
For Bexar County residents; University Health System  
Center for Health Care Services.....210-731-1300  
3031 IH 10 West; M-F 8:30am-5:30pm;  
mental health, substance abuse services

CentroMed Ascot.....210-927-1816  
123 Ascot M, F 8a-5pm T, Th 8a-8pm W 8a-6pm

CentroMed at Haven for Hope Clinic .....210-220-2330  
M-F 8am-10pm S 8am-5pm

CentroMed Palo Alto Clin.....210-921-6010  
9011 Poteet-Jourdanton Freeway M-F 8am-10pm

CentroMed Santa Rosa Clinic .....210-738-8222  
Ryan White Early Intervention 315 N. San Saba, Suite  
103 T-F 8am-5pm M&W 8am-7pm

CentroMed SomersetClinic.....830-429-3582  
.....210-624-3045  
7315 S. Loop 1604 West M-F 9am-6pm

CentroMed South Park Clinic.....210-924-3593  
6315 S. Zarzamora M-Th 8a-7pm F 9am-5pm S 9am-1pm

CentroMed Walzem Clinic.....210-651-1050  
5253 Walzem Rd. M-F 8am-10pm

Corazon Ministries .....210-226-8341  
230 E. Travis; Navarro St entrance; Sun only 8:30-10:30am

Dr. Frank Bryant Health Center .....210-233-7000  
3066 E. Commerce; Dental care, women's health, pediatric, internal med, diabetic ed, call M-F 8am for appointment.

Metropolitan Methodist Family Health Center  
803 Castroville Rd. Suite 131 .....210-435-4400  
M-F 8am-5:30pm free pregnancy testing

San Antonio Metropolitan Health District  
332 W. Commerce .....210-207-8780

Wesley Primary Care Clinic.....210-922-6922  
1406 Fitch, call M-F for appointment.

WIC Services.....220-233-7150  
803 Castroville Rd. Suite#416 M-W 8:30am-6pm Th 10am-7:30pm F 8:30 am-3:30pm

**HIV/AIDS**  
Alamo Area Resource Center.....210-224-7330  
527 N. Leona, Bldg. A, 3<sup>rd</sup> Floor, call for appt  
M-F 8:30am-4:30pm, No charge, Medical Case mgt, Re-Entry Case Mgt, Housing Services, Early Intervention Services, Mental Health & Substance Abuse, transportation, HIV Education

B.E.A.T.-AIDS, 218 W. Cypress..... 210-227-4689  
M-F 8:30am-5pm. No charge HIV testing, HIV Prevention, Education services and case mgt

Hope Action Care .....210-224-7330  
132 W. Grayson, M-F 8am-5pm, health education & risk prevention, case mgt, mental health and substance abuse counseling

San Antonio AIDS Foundation.....210-225-4715  
818 E. Grayson, M-Th 8:30am-4pm, free HIV testing, 8-5 weekdays HIV prev. education, case mgmt/client advocacy, tenant based rent asst., transitional housing, 3 free hot meals, hospice, residential skilled nursing. Fri. 9am-1pm HIV testing.

Mujeres Unidas, 307 E. Evergreen .....210-738-3393  
Support groups and promotes health and well-being of Those infected or affected by HIV/AIDS

**Legal Assistance**  
St. Mary's Cntr for Legal & Social Justice....210-431-2596  
2507 N.W. 36<sup>th</sup> St, legal services provided on site at local shelters and day centers.  
Texas Rio Grande Legal Aid..1111 N. Main..210-212-3783  
Various legal services. Toll free # ..... 1-888-988-9996  
Office also at 1 Haven for Hope Way: Call N. Main office for hours.

**Apartments**  
Bexar County Housing Authority (Section 8)  
1017 N. Main St, Ste. 201.....210-225-0071  
S.A. Housing Authority (SAHA).....210-477-6262  
Public Housing – Section 8  
City of San Antonio.....210-207-5910  
1325 N. Flores, Ste. 114 Fair Housing pgm for unfair housing practices  
George Gervin Housing First Program..... 210-532-3948  
511 Yucca  
SAMMinistries Housing First Program.....210-979-6188  
Woodhill Permanent Housing pgm..... 210-207-7823  
409 Woodstone; For families with disabilities; call for appt.

**Transitional Housing**  
Baptist Child & Family Services..... 210-733-7932  
4415 Piedras Drive West; Transitional services for foster youth.  
George Gervin's, 511 Yucca ..... 210-532-3948  
Men's Safe Haven, 3602 Culebra ..... 210-434-6384  
Visitation House, 945 W. Huisache .....210-735-6910  
2-yr. program for women & children; call for appt.  
SAMMinistries .....210-979-6188  
5922 Blanco Rd, 2-yr. program for families.

Salvation Army Hope Cntr, 515 W. Elmira ., 210-352-2046  
2-yr. program for single parents, single women, and single women with mental illness.

Salvation Army Scattered Sites Program,.....210-352-2028  
2 yr. program for single parent families and youth aging out of foster care. 910 N. Flores.

Strong Foundation Ministries.....210-641-4357  
414 N. Hackberry, families/single women, call for appt.

Women's Safe Haven, 3551 Culebra ..... 210-433-2687  
**Permanent Supportive Housing (Rooms)**  
Fair Weather Lodge Programs.....210-208-5700  
Housing/case management/supportive services for singles and families with mental health or disabilities  
SRS Texas Housing Referral Svc.....210-805-0232  
For seniors & individuals with mental disabilities.

**Pregnancy Homes**  
George Gervin's Basic Center, .....210-532-3948  
511 Yucca, Bldg 2, Residential services for Homeless pregnant teens, 13-17 y/o  
Guadalupe Home, 1223 S. Trinity.....210-476-0707  
Residential services for homeless pregnant women 18 and up.  
Seton Home, 1115 Mission Rd.....210-533-3504  
Shelter and services for homeless, pregnant And parenting teens.

**Veterans**  
American GI Forum, 611 N. Flores .....210-354-4892  
Job placement, training/support services for qualified veterans; Transitional housing/permanent housing for qualified veterans.

Bexar County Veterans Service Office  
233 N. Pecos St. #540 ..... 210-335-6775  
VA Compensation & Pension, Other veterans benefits, military service records.

Dept. Veterans Affairs - Homeless Programs  
4201 Medical Dr. #280.....210-616-9915  
shelter/housing/case management for homeless veterans eligible for VA health care

Veterans Benefits.....210-699-5031  
Dept. Veterans Affairs, Veterans Service Division Homeless Coordinator, 5788 Eckhart Rd, Assistance with Veterans Benefits

VetCenter .....210-210-650-0422 or 210-688-0606  
2 Locations: Provides readjustment counseling for combat veterans.

Nat'l Homeless Veterans Hotline.....1-877-424-3838  
or 1-877-4AID VET

National Veterans Suicide Prevention Hotline.  
.....1-800-273-8255

**Financial Assistance**  
Bexar County Health & Human Services.....210-335-6770  
233 N. Pecos, Suite 590, Utility Assistance  
City of San Antonio – Basic Needs Office .. 210-207-7830  
Rent & Utility Assistance

Catholic Charities ..... 210-433-3256  
2903 W. Salinas, disconnected utilities only, M-F 8-10am, Call for appt.

Salvation Army, 910 N. Flores ..... 210-352-2020  
Rent & Utilities, Call Mon. am for appointment.

St. Peter – St. Joseph Children's Home..... 210-531-8555  
Project Ayuda, 919 Mission Rd., Call for appointment. Emergency assistance, case mgt, counseling, food.

St. Vincent de Paul, 1103 S. Frio.....210-225-7837  
M-F 8am-12pm & 1-5pm, call for referral.

George Gervin HPRP .....210-804-1786  
6903 Sunbelt Drive South Call for appointment  
Rent/Utilities/Moving Costs/Rental Deposit

**Transportation**  
City Link, bus passes.....210-207-6150  
Greyhound Bus, 500 N. St. Mary's..... 210-270-5824  
VIA Info Line, Bus Routes..... 210-362-2020  
VIA bus passes for employment interviews 210-207-7830

**Public Education Services**  
San Antonio ISD Transitions Program.....210-227-1206  
1700 Tampico St.  
Northside ISD CONNECTIONS Pgm..... 210-397-0530  
NEISD McKinney Project ..... 210-442-0640  
NEISD Family Resource Center, 8428 Ahern Dr.  
Judson ISD Dept. of Guidance & Counseling  
.....210-945-5230  
Where McKinney-Vento Program is located  
St. Philip's College.....210-486-2000  
1801 Martin Luther King Drive  
St. Philip's College-Southwest Campus  
800 Quintana Rd.....210-486-7000

**Support Services**  
Community Based Counseling Pgm.. 210-220-2525  
1 Haven for Hope Way. For homeless adults.  
City of San Antonio Child Care Services Division  
General information.....210-206-5200  
For those in transitional housing: 210-206-5272  
Office of Social Concerns .....210-734-2620  
Archdiocese of S.A., 2718 W. Woodlawn Ave.  
SAMMinistries Employment Development Program  
.....210-220-2402

**Support Services for Homeless Youth**  
Casey Family Program, Community Transition Services Center, .....210-354-3200  
816 Camaron suite 1.02, Serves youth and young adults who have aged out of foster care (age 18-25 in Bexar County). Info/referral, job search, case mgt, education support, related.  
StandUp For Kids..... 1-888-365-4543  
Street outreach 21 & Younger, food/hygiene packs, clothing, transportation, apartment support P.O. Box 782593, SA, TX 78278  
Legal Aid For Youth (TRLA) .....210-212-3784

