

**STC**

Environmental Services Inc.  
Environmental Scientists and Engineers

Remediation Needed

Need  
2ND  
Test

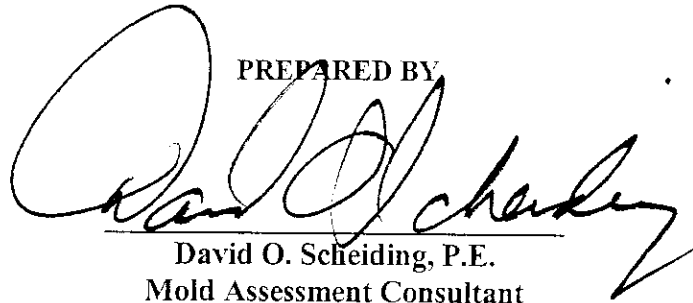
4754 RESEARCH DRIVE

SAN ANTONIO, TEXAS 78240

Office (210) 696-6286 / FAX (210) 696-8761

**LIMITED INDOOR AIR QUALITY ASSESSMENT  
AND MOLD REMEDIATION PROTOCOL  
431 PRECIOUS  
SAN ANTONIO, TEXAS 78237  
STC PROJECT 27355R3**

PREPARED BY



**David O. Scheiding, P.E.  
Mold Assessment Consultant  
MAC 0174 Exp 12/30/07**

**STC ENVIRONMENTAL SERVICES, INC.  
4754 RESEARCH DRIVE  
SAN ANTONIO, TEXAS 78240**

**MOLD ASSESSMENT COMPANY  
AC 0160 Exp 03/07/09**

**DATE OF ISSUE  
June 18, 2007**

# STC

Environmental Services Inc.  
Environmental Scientists and Engineers

4754 RESEARCH DRIVE

SAN ANTONIO, TEXAS 78240

Office (210) 696-6286 / FAX (210) 696-8761

June 18, 2007

Ms. Rachel Peña  
SAHA  
818 S. Flores Street  
San Antonio, Texas 78204

RE: Report of Indoor Air Quality Investigation of 431 Precious, San Antonio, Texas, 78237  
STC Project 27355R3

Ms. Peña:

In accordance with your written request of June 4, 2007, we have conducted a mold indoor air quality investigation at the above reference location. This air sampling consisted of bioaerosols air sampling of selected areas. The sampling was completed on June 8, 2007.

## PROJECT INFORMATION

STC was asked to assess the air quality present in this residence as a result as part of a resale transaction. The indoor air quality assessment was completed by Mr. David O. Scheiding P.E. of STC Environmental Services on June 8, 2007. Mr. Scheiding is a Texas Licensed Mold Consultant (MAC0174). The following comments document the results of the mold assessment completed on June 8, 2007.

This residence is a single story wooden frame structure constructed on a slab on grade foundation (See Photo 1). The indoor air quality investigation consisted of a visual inspection of the HVAC system and ducts and a visual inspection of the areas where water pipes are located. Samples were collected based on the visual inspection. The results of this assessment depict the indoor air quality conditions on the day of the assessment. Previous mold level conditions or future conditions may vary from the conditions identified on June 8, 2007 as a result of water leaks or other conditions that could result in water intrusion.

In addition, the assessment requested may be for a second opinion on the current conditions. STC understands that previous assessments may have been completed by others and their findings may differ from the results obtained by STC on this day. STC understands that some cleaning or corrective efforts may have been completed on some of the residences prior to

STC's assessment. These types of activities can cause variances between assessments, since each assessment measures conditions on the day of the assessment only. Since this residence is being prepared for resale, it is assumed that corrective actions, if previously recommended, have been completed.

## RESULTS OF THE INDOOR AIR QUALITY INVESTIGATION

### Visual Inspection and Interviews

Upon arrival, STC inspected the HVAC system and ducts. There was some buildup of dust on the return air vent grill (See Photo 2). There also was some buildup on the HVAC outlets (See Photos 3 and 4). Window sills were generally clean (See Photo 5). The area around the water heater was clean (See Photo 6). The HVAC closet was generally cleaned (See Photo 7). The area under the kitchen sink was dry and clean but a dead cockroach was present (See Photo 8). There were dead cockroaches throughout the residence (See Photos 9, 10 and 11). There was no carpet present in this residence. The HVAC unit was operative in this residence.

Based on the above inspection, the following air samples were collected.

- A-1 Breathing environment from HVAC outlet closest to HVAC
- A-2 Breathing environment by HVAC return
- A-3 Breathing environment in Master bathroom
- A-4 Breathing environment in Kitchen
- A-5 Outside

In addition to the above sampling, relative humidity, temperature and dew point information was also collected from inside and outside the facility. The following table depicts the information collected on June 8, 2007.

| LOCATION | TEMP   | RELATIVE HUMIDITY RANGE (HI/LOW) | DEW POINT |
|----------|--------|----------------------------------|-----------|
| Inside   | 82.1°F | 50.2%<br>45.4% to 54.0%          | 64.5°F    |
| Outside  | 87.4°F | 59.0%<br>58.8% to 71.0%          | 71.8°F    |

The steady state indoor relative humidity was 50.2%. This level is slightly above the desired indoor comfort zone for relative humidity. However the HVAC was off prior to arrival since the house is vacant. Therefore this level of humidity was considered normal for the conditions.

The five (5) air samples collected on June 8, 2007 were submitted to EMSL Analytical, Inc. in Houston, Texas for analysis for mold and fungi levels and identification. EMSL is a Texas licensed mold laboratory (LAB0105).

Air Sample Results

Five (5) air samples were collected for this investigation. The following tables depict the results of the air sampling.

**TABLE I  
AIR SAMPLING RESULTS FOR  
MOLD AND POLLEN SPORES**

| Sample ID and Location   | Particle ID             | Concentration<br>Particles/Cubic Meter | Adjusted for Outside |
|--|-------------------------|--|----------------------|
| A-1 – Breathing<br>environment by HVAC<br>outlet closest to HVAC<br>system | Agrocybe/Coprinus       | ND                                     | N/A                  |
|  | Alternaria              | ND                                     | N/A                  |
|  | Arthrospores            | ND                                     | N/A                  |
|  | Ascospores              | ND                                     | N/A                  |
|  | Aspergillus/Penicillium | 6820                                   | Greater than outside |
|  | Arthrinium              | ND                                     | N/A                  |
|  | Basidiospores           | ND                                     | N/A                  |
|  | Bipolaris               | ND                                     | N/A                  |
|  | Chaetomium              | ND                                     | N/A                  |
|  | Cladosporium            | 264                                    | Less than outside    |
|  | Curvularia              | ND                                     | N/A                  |
|  | Epicoccum               | ND                                     | N/A                  |
|  | Fusarium                | ND                                     | N/A                  |
|  | Myxomycete              | ND                                     | N/A                  |
|  | Nigrospora              | ND                                     | N/A                  |
|  | Peronospora             | ND                                     | N/A                  |
|  | Pithomyces/Ulocladium   | ND                                     | N/A                  |
|  | Stachybotrys            | ND                                     | N/A                  |
|  | Scopulariopsis          | ND                                     | N/A                  |
|  | Rust                    | 44                                     | Greater than outside |
|  | Tetraploa               | ND                                     | N/A                  |
|  | Spegazzinia             | ND                                     | N/A                  |
|  | Unidentifiable spores   | 132                                    | Less than outside    |
| <b>Total Mold</b>  | <b>7260</b>             | <b>Greater than outside</b>            |                      |
| <b>Total Pollen</b>  | <b>ND</b>               | <b>N/A</b>                             |                      |
| Hyphal Fragment  | ND                      | N/A                                    |                      |
| Fibrous Particulate  | ND                      | N/A                                    |                      |
| Insect Fragments   | ND                      | N/A                                    |                      |

| Sample ID and Location                                | Particle ID             | Concentration<br>Particles/Cubic Meter | Adjusted for Outside     |
|---|-------------------------|--|--------------------------|
| A-2 – Breathing<br>environment by HVAC<br>return vent | Agrocybe/Coprinus       | ND                                     | N/A                      |
|   | Alternaria              | ND                                     | N/A                      |
|   | Arthrospores            | ND                                     | N/A                      |
|   | Ascospores              | ND                                     | N/A                      |
|   | Aspergillus/Penicillium | 2420                                   | Greater than outside     |
|   | Arthrinium              | ND                                     | N/A                      |
|   | Basidiospores           | ND                                     | N/A                      |
|   | Bipolaris               | ND                                     | N/A                      |
|   | Chaetomium              | ND                                     | N/A                      |
|   | Cladosporium            | 220                                    | Less than outside        |
|   | Curvularia              | ND                                     | N/A                      |
|   | Epicoccum               | ND                                     | N/A                      |
|   | Fusarium                | ND                                     | N/A                      |
|   | Ganoderma               | ND                                     | N/A                      |
|   | Nigrospora              | ND                                     | N/A                      |
|   | Myxomycete              | ND                                     | N/A                      |
|   | Pithomyces              | ND                                     | N/A                      |
|   | Rust                    | 44                                     | Greater than outside     |
|   | Stachybotrys            | ND                                     | N/A                      |
|   | Unidentifiable spores   | 44                                     | Less than outside        |
| <b>Total Mold</b>                                     | <b>2730</b>             | <b>Less than outside</b>               |                          |
| <b>Total Pollen</b>                                   | <b>ND</b>               | <b>N/A</b>                             |                          |
| Hyphal Fragment                                       | ND                      | N/A                                    |                          |
| Fibrous Particulate                                   | ND                      | N/A                                    |                          |
| Insect Fragments                                      | ND                      | N/A                                    |                          |
| A-3 – Breathing<br>environment in Master<br>bath      | Agrocybe/Coprinus       | ND                                     | N/A                      |
|   | Alternaria              | ND                                     | N/A                      |
|   | Arthrospores            | ND                                     | N/A                      |
|   | Ascospores              | ND                                     | N/A                      |
|   | Aspergillus/Penicillium | 3560                                   | Greater than outside     |
|   | Arthrinium              | ND                                     | N/A                      |
|   | Basidiospores           | 44                                     | Less than outside        |
|   | Bipolaris               | ND                                     | N/A                      |
|   | Chaetomium              | ND                                     | N/A                      |
|   | Cladosporium            | ND                                     | N/A                      |
|   | Curvularia              | ND                                     | N/A                      |
|   | Epicoccum               | ND                                     | N/A                      |
|   | Fusarium                | ND                                     | N/A                      |
|   | Ganoderma               | ND                                     | N/A                      |
|   | Nigrospora              | ND                                     | N/A                      |
|   | Myxomycete              | ND                                     | N/A                      |
|   | Pithomyces              | ND                                     | N/A                      |
|   | Stachybotrys            | ND                                     | N/A                      |
|   | Unidentifiable spores   | 308                                    | N/A                      |
|   | <b>Total Mold</b>       | <b>3910</b>                            | <b>Less than outside</b> |
| <b>Total Pollen</b>                                   | <b>ND</b>               | <b>N/A</b>                             |                          |
| Hyphal Fragment                                       | ND                      | N/A                                    |                          |
| Fibrous Particulate                                   | ND                      | N/A                                    |                          |
| Insect Fragments                                      | ND                      | N/A                                    |                          |

| Sample ID and Location                    | Particle ID             | Concentration<br>Particles/Cubic Meter | Adjusted for Outside |
|---|-------------------------|--|----------------------|
| A-4 – Breathing<br>environment in Kitchen | Agrocybe/Coprinus       | ND                                     | N/A                  |
|   | Alternaria              | ND                                     | N/A                  |
|   | Arthrospores            | ND                                     | N/A                  |
|   | Ascospores              | ND                                     | N/A                  |
|   | Aspergillus/Penicillium | 2900                                   | Greater than outside |
|   | Arthrinium              | ND                                     | N/A                  |
|   | Basidiospores           | ND                                     | N/A                  |
|   | Bipolaris               | ND                                     | N/A                  |
|   | Chaetomium              | ND                                     | N/A                  |
|   | Cladosporium            | ND                                     | N/A                  |
|   | Curvularia              | ND                                     | N/A                  |
|   | Epicoccum               | ND                                     | N/A                  |
|   | Fusarium                | ND                                     | N/A                  |
|   | Ganoderma               | ND                                     | N/A                  |
|   | Nigrospora              | ND                                     | N/A                  |
|   | Pithomyces              | ND                                     | N/A                  |
|   | Stachybotrys            | ND                                     | N/A                  |
| Unidentifiable spores                     | ND                      | N/A                                    |                      |
| <b>Total Mold</b>                         | <b>2900</b>             | <b>Less than outside</b>               |                      |
| <b>Total Pollen</b>                       | <b>ND</b>               | <b>N/A</b>                             |                      |
| Hyphal Fragment                           | ND                      | N/A                                    |                      |
| Fibrous Particulate                       | ND                      | N/A                                    |                      |
| Insect Fragments                          | ND                      | N/A                                    |                      |
| A-5 – Outside                             | Agrocybe/Coprinus       | ND                                     | N/A                  |
|   | Alternaria              | 88                                     | N/A                  |
|   | Arthrospores            | ND                                     | N/A                  |
|   | Ascospores              | ND                                     | N/A                  |
|   | Aspergillus/Penicillium | ND                                     | N/A                  |
|   | Arthrinium              | ND                                     | N/A                  |
|   | Basidiospores           | 132                                    | N/A                  |
|   | Bipolaris               | 44                                     | N/A                  |
|   | Cercospora              | ND                                     | N/A                  |
|   | Chaetomium              | ND                                     | N/A                  |
|   | Cladosporium            | 1100                                   | N/A                  |
|   | Curvularia              | 44                                     | N/A                  |
|   | Epicoccum               | ND                                     | N/A                  |
|   | Fusarium                | ND                                     | N/A                  |
|   | Ganoderma               | ND                                     | N/A                  |
|   | Nigrospora              | ND                                     | N/A                  |
|   | Myxomycete              | ND                                     | N/A                  |
|   | Pithomyces              | ND                                     | N/A                  |
|   | Stachybotrys            | ND                                     | N/A                  |
|   | Torula                  | 132                                    | N/A                  |
|   | Unidentifiable spores   | 2550                                   | N/A                  |
| <b>Total Mold</b>                         | <b>4090</b>             | <b>N/A</b>                             |                      |
| <b>Total Pollen</b>                       | <b>ND</b>               | <b>N/A</b>                             |                      |
| Hyphal Fragment                           | ND                      | N/A                                    |                      |
| Fibrous Particulate                       | ND                      | N/A                                    |                      |
| Insect Fragments                          | ND                      | N/A                                    |                      |

### Air Sample Discussion (General)

The results of air sampling should always include a comparison to outside levels at the time of indoor sampling. This is required since make-up air for the HVAC unit comes from outside as well as outside air entering with normal door opening during entry and departure events. It also should be noted that there are **NO** specified levels of mold/fungi that are considered harmful to humans. Each individual has a different tolerance level for molds/fungi species. In addition, different geographical locations also have a wide variance of air quality levels. Therefore what is considered normal outside in one (1) geographical area may never occur in other geographical areas.

It is generally accepted that “normal” outside levels are 1,200 or 12,000 counts/m<sup>3</sup> depending on Laboratory Protocol, with the majority of the particles made up of the common species of Aspergillus/Penicillium and Cladosporium. Based on this outside “normal” level, the inside level that is accepted as “normal” is 300 or 3,000 counts/m<sup>3</sup>. Essentially acceptable indoor air quality is normally considered to be 50% of the outside level when the HVAC unit is running. It may be as high as 80% if the HVAC unit is not running. This is why a comparison is always required to establish acceptable indoor levels. With the HVAC system running then the indoor air quality should be less than 2,000 or 20,000 counts/m<sup>3</sup>. The HVAC system was turned on for this investigation. It had been off on arrival since the house is vacant.

### Air Sample Results Discussion (Specific)

The air sample collected outside (A-5) produced a level of 4,090 counts/m<sup>3</sup>. The species identified included Alternaria, Basidiospores, Bipolaris, Curvularia, Cladosporium, Torula and Unidentifiable spores. This level is significantly above the level normally accepted as “normal” for outside.

The four (4) air samples collected from the breathing environment inside the residence produced levels that ranged from 2730 to 7260 counts/m<sup>3</sup>. The species identified were Aspergillus/Penicillium, Basidiospores, Cladosporium, Rust and Unidentifiable spores. These levels range from below the outside level to 1.78 times greater than the outside level. The highest level of 7260 counts/m<sup>3</sup> was collected from the HVAC outlet closet to the HVAC unit. Of this 7,260 counts/m<sup>3</sup> Aspergillus/Penicillium made up 6820 of the counts which is 93.9% of the total for this sample. Aspergillus/Penicillium made up 88.6% to 100% of each of the four (4) inside samples. No Aspergillus/Penicillium was detected outside. These species are common and indicate that the HVAC system is impacted with mold. The above species are found normally in both the outdoor and indoor environments. There currently are **NO** established levels that these species are considered harmful to humans. Each individual respond to mold spores based on their individual immune systems.

It should be noted that **NO** Stachybotrys was identified in the breathing environment. Based on levels and type of species, the breathing environment is considered elevated for mold due to a mold impacted HVAC system.

A copy of the analytical laboratory report is attached.

## CONCLUSIONS

Based on the above investigation, the following conclusions are supported:

- The indoor relative humidity was considered to be normal for a vacant house.
- The breathing environment in the residence is considered elevated for mold due to a mold impacted HVAC system.

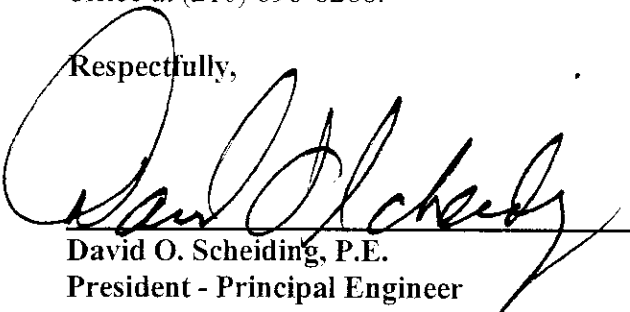
## RECOMMENDATIONS

Based on the above results, the following recommendations and mold remediation protocol.

- The HVAC unit core and ducts should be cleaned.
- The residence should be treated for cockroaches if it has not already been treated.
- The dead cockroaches should be removed and the house HEPA vacuumed.
- The residence should be retested for mold after cleaning of the HVAC core and ducts. Clearance criteria should be less than outside with **NO** Stachybotrys.

If you have any questions concerning the above information, please do not hesitate to contact our office at (210) 696-6286.

Respectfully,



David O. Scheiding, P.E.  
President - Principal Engineer  
Texas Mold Assessment Consultant  
MAC0174

Attachments: Laboratory Report  
Photographs



# EMSL Analytical, Inc.

2501 Central Parkway, Suite C-17 Houston, TX 77092

Phone: (713) 686-3635

Fax: (713) 686-3645

Email: [houstonlab@emsl.com](mailto:houstonlab@emsl.com)

Attn: Dave Scheiding  
STC Environmental Services, Inc.  
4754 Research Drive  
San Antonio, TX 78240

EMSL Order: 150703145  
Customer ID: STCE50  
Received: 6/12/07  
Analyzed: 6/12/07  
Report Date: 6/12/07

Proj: 27355 431 Precious

## Air-O-Cell™ Cassette Analysis of Fungal Spores & Other Airborne Particulates by Optical Microscopy (EMSL Method M001)

| Lab Sample Number:      | 150703145-0001       | 150703145-0002       | 150703145-0003       | 150703145-0004       | 150703145-0005       |
|-------------------------|----------------------|----------------------|----------------------|----------------------|----------------------|
| Client Sample ID:       | A-1                  | A-2                  | A-3                  | A-4                  | A-5                  |
| Volume:                 | 75                   | 75                   | 75                   | 75                   | 75                   |
| Sample Location:        | HVAC Outlet          | HVAC Return          | Master bath          | Kitchen              | Outside              |
| Spore Types             | Count/m <sup>3</sup> | Count/m <sup>3</sup> | Count/m <sup>3</sup> | Count/m <sup>3</sup> | Count/m <sup>3</sup> |
| Agroclybe/Coprinus      | -                    | -                    | -                    | -                    | -                    |
| Alternaria              | -                    | -                    | -                    | -                    | 88                   |
| Ascospores              | -                    | -                    | -                    | -                    | -                    |
| Aspergillus/Penicillium | 6820                 | 2420                 | 3560                 | 2900                 | -                    |
| Basidiospores           | -                    | -                    | 44                   | -                    | 132                  |
| Bipolaris               | -                    | -                    | -                    | -                    | 44                   |
| Chaetomium              | -                    | -                    | -                    | -                    | -                    |
| Cladosporium            | 264                  | 220                  | -                    | -                    | 1100                 |
| Curvularia              | -                    | -                    | -                    | -                    | 44                   |
| Epicoccum               | -                    | -                    | -                    | -                    | -                    |
| Fusarium                | -                    | -                    | -                    | -                    | -                    |
| Ganoderma               | -                    | -                    | -                    | -                    | -                    |
| Myxomycete              | -                    | -                    | -                    | -                    | -                    |
| Paecilomyces            | -                    | -                    | -                    | -                    | -                    |
| Rust                    | 44                   | 44                   | -                    | -                    | -                    |
| Scopulariopsis          | -                    | -                    | -                    | -                    | -                    |
| Stachybotrys            | -                    | -                    | -                    | -                    | -                    |
| Torula                  | -                    | -                    | -                    | -                    | 132                  |
| Ulocladium              | -                    | -                    | -                    | -                    | -                    |
| Unidentifiable Spores   | 132                  | 44                   | 308                  | -                    | 2550                 |
| Zygomycetes             | -                    | -                    | -                    | -                    | -                    |
| <b>Total Fung</b>       | <b>7260</b>          | <b>2730</b>          | <b>3910</b>          | <b>2900</b>          | <b>4090</b>          |
| Fibrous Particulate     | -                    | -                    | -                    | -                    | -                    |
| Hyphal Fragment         | -                    | -                    | -                    | -                    | -                    |
| Insect Fragment         | -                    | -                    | -                    | -                    | -                    |
| Pollen                  | -                    | -                    | -                    | -                    | -                    |
| Analytical Sensitivity  | 44                   | 44                   | 44                   | 44                   | 44                   |
| Skin Fragments (1-4)    | 1                    | 1                    | 1                    | 1                    | 1                    |
| Background (1-5)        | 1                    | 1                    | 1                    | 1                    | 1                    |

No discernable field blank was submitted with this group of samples.

AIHA EMLAP Accreditation #102575

Samples received in good condition unless otherwise noted.

High Levels of background particulate can obscure spores and other particulates leading to underestimation.

Background levels of 5 indicate an overloading of background particulates prohibiting accurate detection and quantification.

The detector limit is equal to one fungal spore, structure, pollen, fiber particle or insect fragment.

Present= Spores found during additional scan at lower mag. This report relates only to the samples reported and may not be reproduced.

except in full, without written approval by EMSL. Results have not been adjusted for field or laboratory blank unless otherwise noted.

Mary Sacilowski, Laboratory Manager  
or Other Approved Signatory

150703145

EMSL APPLIED, INC.  
107 Haddon Ave  
Westmont, NJ 08106  
(856) 858-4800



MICROBIOLOGY - CHAIN OF CUSTODY

Date Collected: 9/9/07 Date Sent: 9/11/07

Contact: SCHEDVING Bill To: STC ENVIRONMENTAL  
Company:

STC ENVIRONMENTAL SERVICES  
4754 RESEARCH DRIVE  
SAN ANTONIO, TEXAS 78240

Phone: (210) 696-6785 Fax: (210) 696-8761

Project Name: 27353 431 Precious

| Air Samples   | Wipe & Bulk Samples  |
|---|--|
| <input checked="" type="checkbox"/> Mold & Fungi by Air-O-Cell Cassette (Select turn-around time) | <input type="checkbox"/> Mold & Fungi - Direct Examination (Select turn-around time)                       |
| <input type="checkbox"/> Mold & Fungi by Agar Plate (Count & Identification)                      | <input type="checkbox"/> Submit cellophane tape sample or bulk   |
| <input type="checkbox"/> Mold & Fungi by Agar Plate (Count Only)                                  | <input type="checkbox"/> Mold & Fungi - Direct Examination - Follow up examination by culture if necessary |
| <input type="checkbox"/> Bacterial Count & Gram Stain   | <input type="checkbox"/> Mold & Fungi - Culture (ID & Count)   |
| <input type="checkbox"/> Bacterial Count & Identification (Three most prominent types)            | <input type="checkbox"/> Mold & Fungi - Culture (Count Only)   |
| <p>STC PO. 397-07</p> <p><i>Handwritten signature</i></p>   |  |
| <input type="checkbox"/> Bacterial Count & Gram Stain   | <input type="checkbox"/> Bacterial Count & Identification (Three most prominent types)                     |

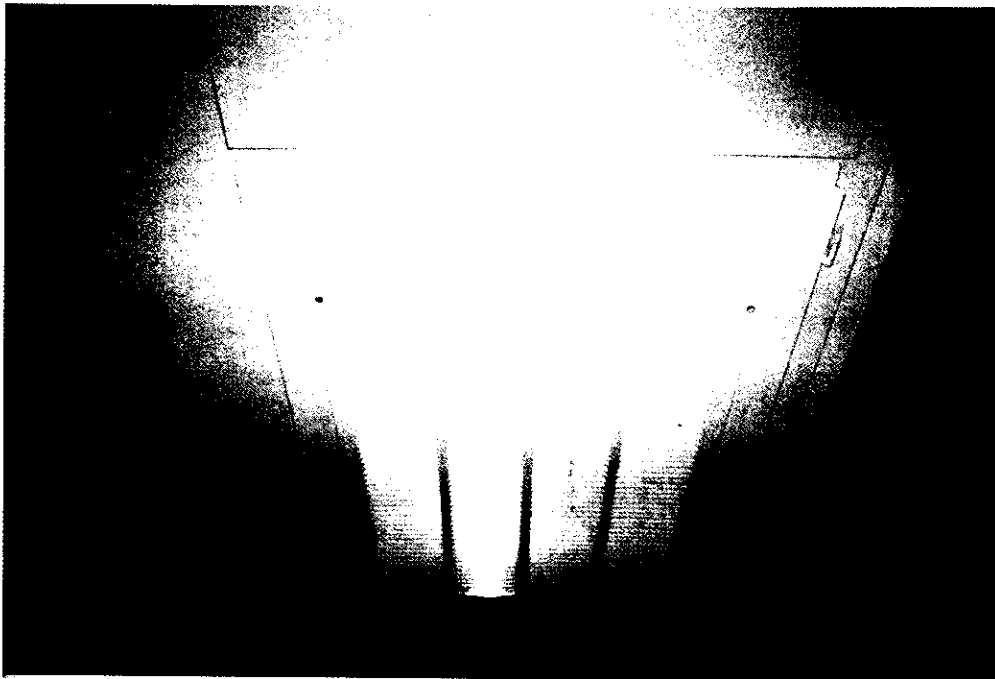
TURN AROUND TIME:  
 Same Day  1 Day  2 Day  3 Day  4 Day  5 Day  6-10 Day

| SAMPLE ID | LOCATION    | VOLUME | COMMENTS    |
|-----------|-------------|--------|-------------|
| A-1       | HVAC OUTLET | 75 L   | MOLD/FUNGAL |
| A-2       | HVAC RETURN | 75 L   |             |
| A-3       | MASTER BATH | 75 L   |             |
| A-4       | KITCHEN     | 75 L   |             |
| A-5       | OUTSIDE     | 75 L   |             |

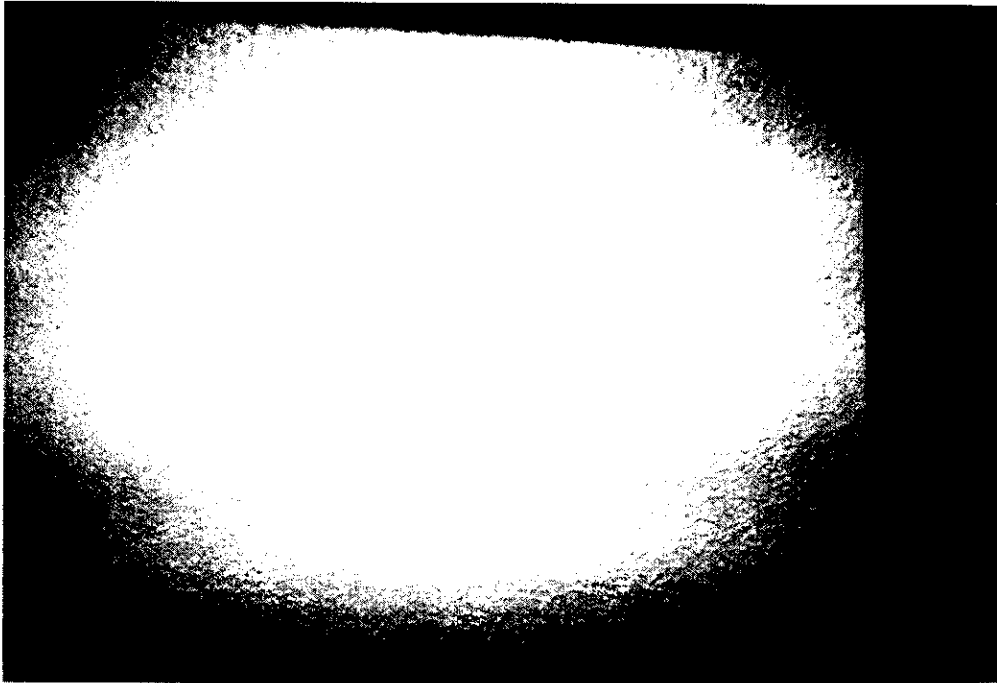
1142 *Handwritten initials*



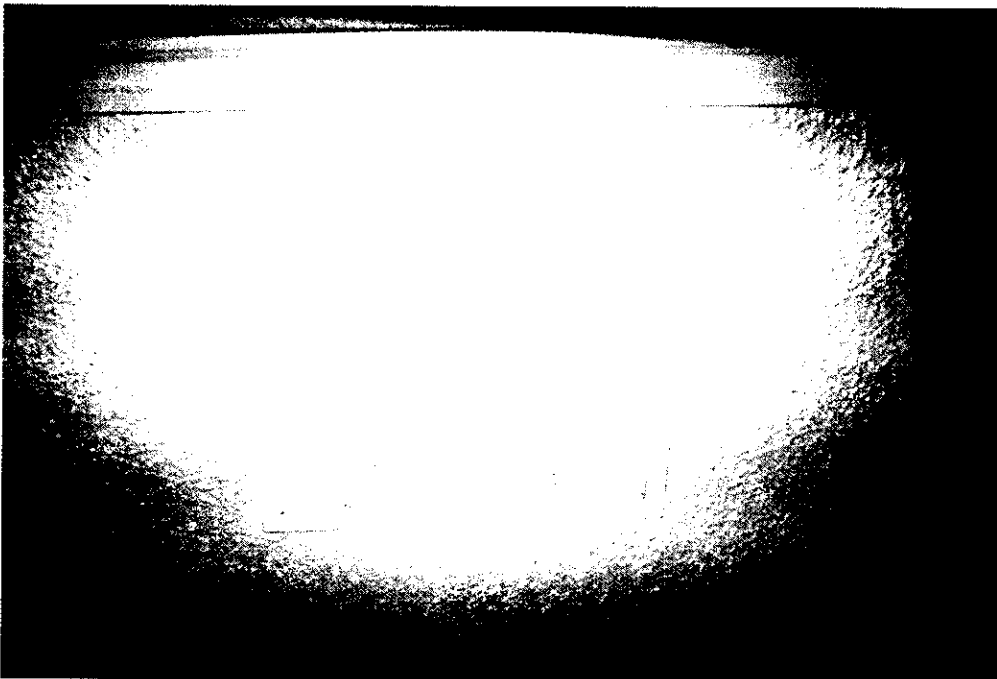
**PHOTO 1:** View of the front of the residence.



**PHOTO 2:** View of return air vent with minor buildup.



**PHOTO 3:** View of a typical HVAC outlet with minor buildup.



**PHOTO 4:** Additional view of a typical HVAC outlet with minor buildup.

**STC**

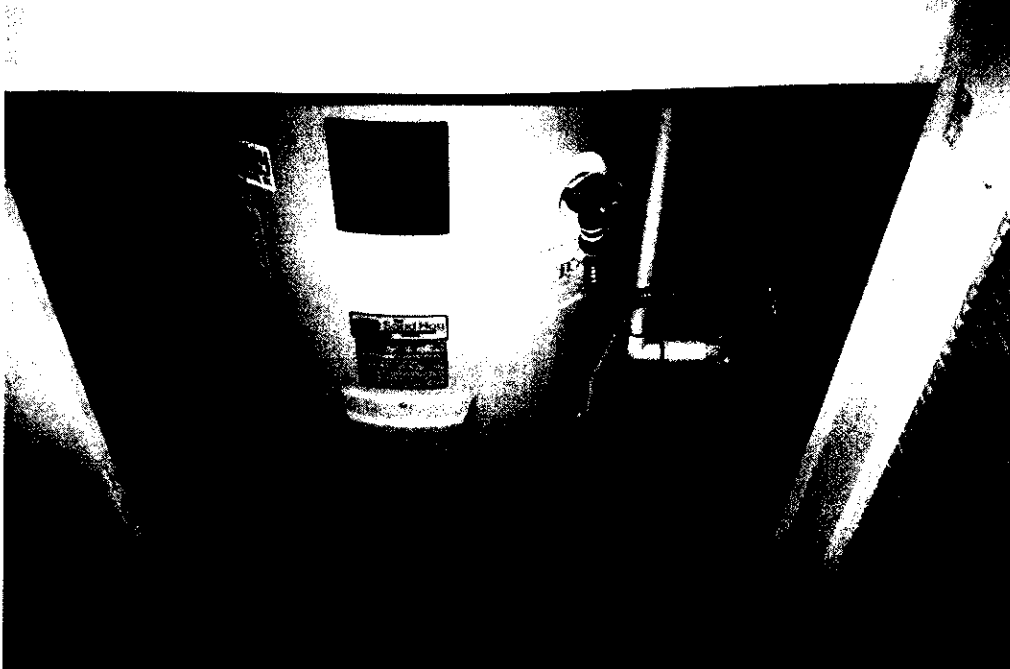
Environmental Services, Inc.  
4754 RESEARCH DRIVE

SAN ANTONIO, TEXAS 78240

Office (210) 696-6286 / FAX (210) 696-8761



**PHOTO 5:** View of a generally clean typical window sill.



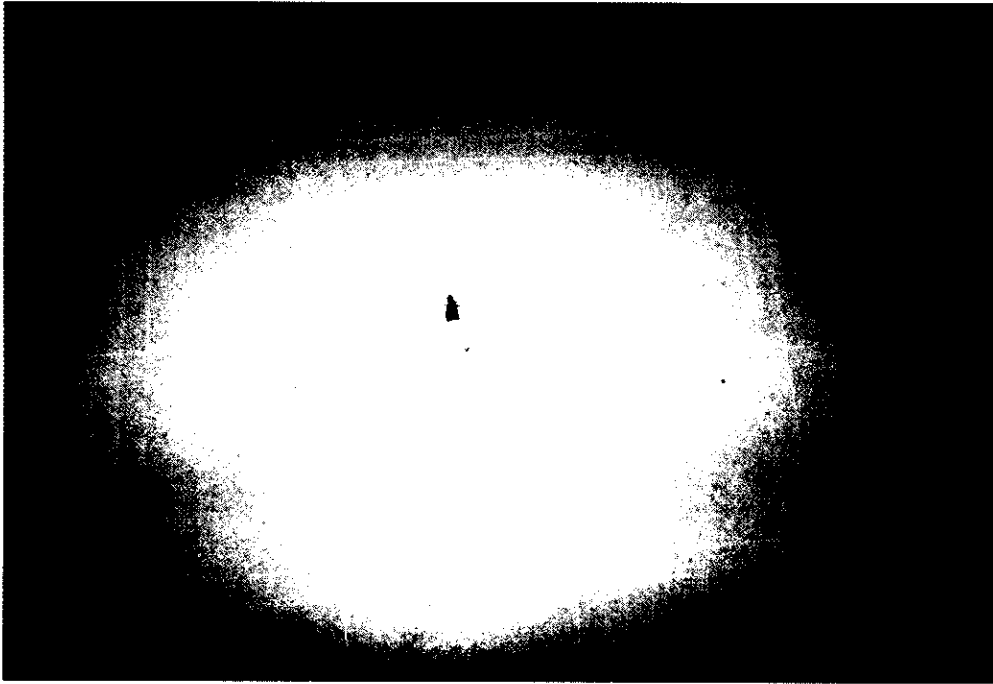
**PHOTO 6:** View of a clean return air and water heater closet.



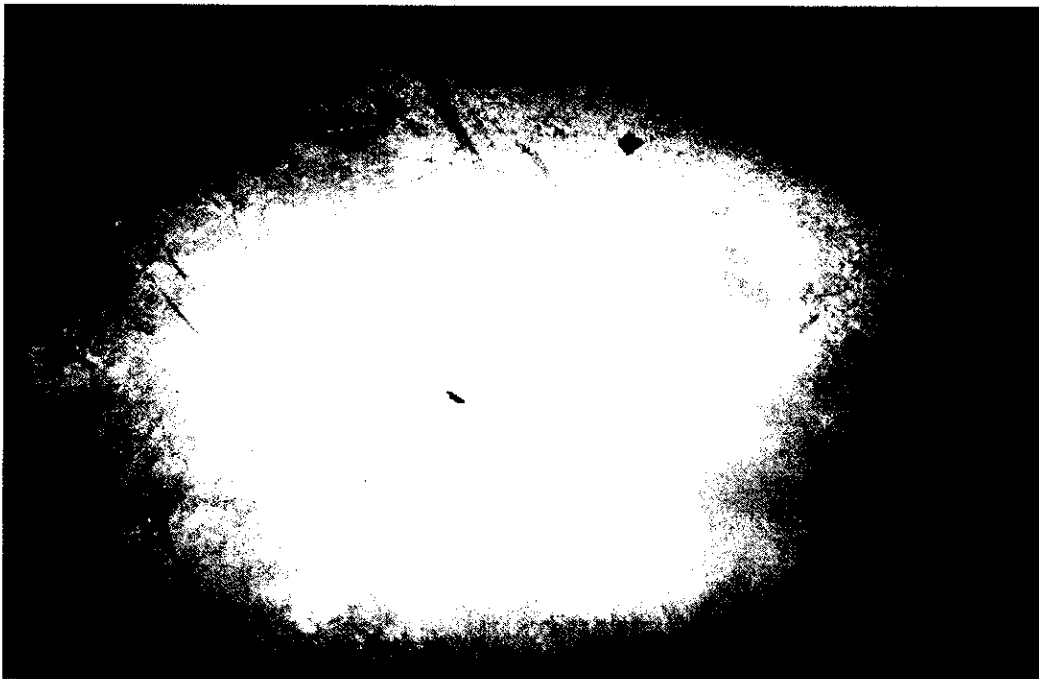
**PHOTO 7:** View of a clean HVAC closet.



**PHOTO 8:** View of the area under the sink with a dead cockroach.



**PHOTO 9:** View of a dead cockroach in the kitchen.



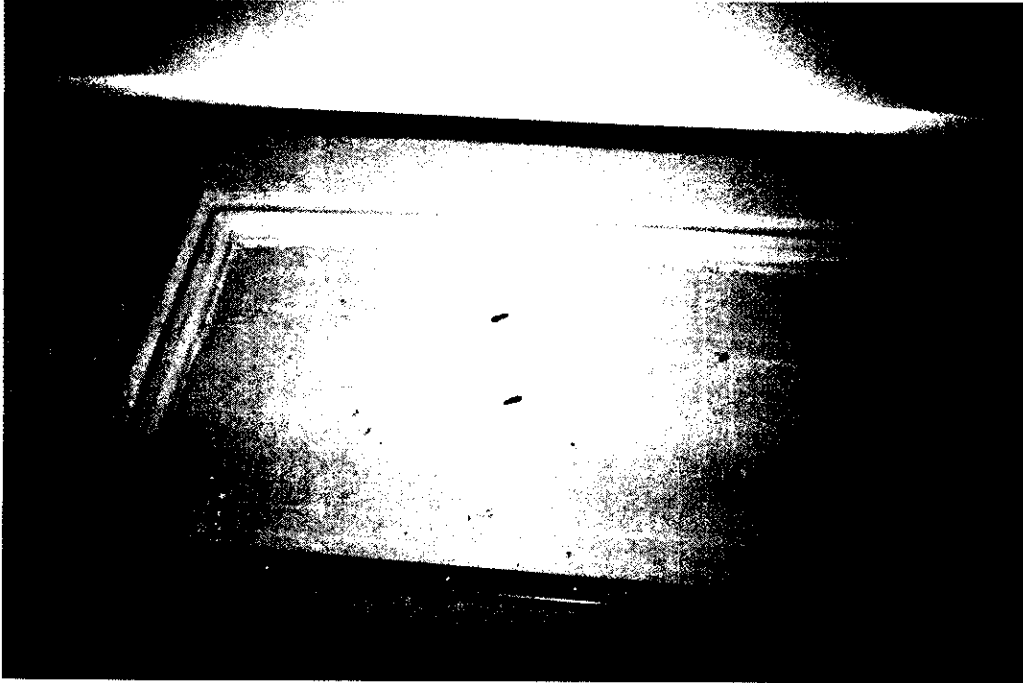
**PHOTO 10:** View of a dead cockroach in the Living Room.

**STC**

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**PHOTO 11:** View of dead cockroaches in the Master bath closet.