



818 S. FLORES ST. SAN ANTONIO, TEXAS 78204 www.saha.org

Procurement Department

ADDENDUM #4

To: 1007-918-12-3257

RFQ for Workflow Mapping and Process Improvement

Date: September 3, 2010

Question 1: In Addendum #1 to your RFQ for Workflow Mapping and Process Improvement, you answer question #1 by stating that three departments will be involved in the process mapping; Section 8, Public Housing, and Community Initiatives. However, in Addendum #3, in answer to question #1, it appears that there will be only three processes; Biennial Recertification, Elimination of 3rd Party Verifications, and Acceptance of Applications.

Will any other processes need to be analyzed, or is the RFQ for the three processes as described in Addendum #3 only? Thank you for clarification on this.

Answer 2: Any initiative that is MTW related may be included with the emphasis being the three listed in addendum 3.

**By: Carl Bottoms
Procurement Supervisor**

Date: September 3, 2010