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**Board of Commissioners**

Chairman	Vice-Chair	Commissioner	Commissioner	Commissioner	Commissioner	Commissioner
Ramiro Cavazos	Brian Herman	Karina C. Cantu	Richard Gambitta	Rebecca L. Galvan	Yolanda Hotman	Stella Burciaga Molina

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**Resident Services Committee**

Yolanda Hotman, Chair; Stella Burciaga-Molina, Member; Ramiro Cavazos, Member

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**President & CEO**

Lourdes Castro Ramirez

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**San Antonio Housing Authority  
Resident Services Committee Meeting\* or  
Special Board Meeting\*\* of the Board of Commissioners  
Friday, February 19, 2010  
1:30 p.m.**

**The San Antonio Housing Authority's Resident Services Committee will convene for a meeting at the Blanco Apartments, located at 906 W. Huisache, San Antonio, Texas 78201 on Friday, February 19, 2010 at 1:30 p.m. for discussion and action on the following matters:**

1. Meeting called to order.
2. Introduction of officials and guests.
3. Consideration and approval of the January 29, 2010 [minutes](#).
4. Update and discussion regarding client call data. (Melanie Villalobos, Public Affairs and Personnel Officer; Laura Longoria, Client Care Manager; Ramiro Maldonado, Acting Director of Facilities and Construction Services). [Memo](#)
5. Update and discussion regarding planned customer service survey. (Melanie Villalobos, Public Affairs and Personnel Officer; Laura Longoria, Client Care Manager). [Memo](#) [Survey](#)
6. Update and discussion regarding 2010 Census. (Monica Quiroga, Intergovernmental Affairs Liaison). [Memo](#) [List of Census Properties](#)
7. Presentation regarding February 16, 2010, Resident Leadership Training Session. (Lori Mendez, Director of Public Housing for Elderly & Disabled).
8. Update and discussion regarding matters raised at Christ the King Apartments. (Lori Mendez, Director of Public Housing for Elderly & Disabled). [Memo](#)
9. Update and discussion regarding Blanco Apartments renovation. (Lori Mendez, Director of Public Housing for Elderly & Disabled; Ramiro Maldonado, Acting Director of Facilities and Construction Services). [Memo](#)
10. Public Comment.

11. Briefing on Blanco Apartments and tour of property. (Lori Mendez, Director of Public Housing for Elderly & Disabled; Priscilla Salazar, Property Manager).

12. Adjournment.

\*Note: If a quorum of the Board of Commissioners attends the Committee Meeting, this meeting becomes a Special Meeting of the Board, but no Board action will be taken other than recommendations to the full board, unless the full Board is present.

\*\*Note: Whenever the Texas Open Meetings Act (Section 551.001 et seq. Of the Texas Government Code) provides for a closed meeting in matters concerning legal advice, real estate, contracts, personnel matters, or security issues, the Board may find a closed meeting to be necessary. For convenience of the citizens interested in an item preceded by an asterisk, notice is given that a closed meeting is contemplated. However, the Board reserves the right to go into a closed meeting at any other item, whether it has an asterisk or not, when the Board determines there is a need, and a closed meeting is permitted under Chapter 551 of the Texas Government Code that permits the closed meeting.