



Board of Commissioners

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**San Antonio Housing Authority
Resident Services Committee Meeting* or
Special Board Meeting** of the Board of Commissioners
Thursday, June 26, 2008; 3:00 p.m.**

The San Antonio Housing Authority Resident Services Committee will convene for a meeting at Villa Tranchese development, located at 307 Marshall, San Antonio, Texas 78212 on Thursday, June 26, 2008 at 3:00 p.m. for discussion and action on the following matters:

1. Meeting called to order.
2. Approval of minutes of the May 6, 2008 meeting.
3. Update on Voter Registration initiative (Ed Hinojosa, Senior Vice President of Administration; Gavino Ramos, Director of Corporate Relations)
4. Discussion and Recommendations on the SAHA quarterly magazine, "Neighbors." (Ed Hinojosa, Senior Vice President of Administration; Gavino Ramos, Director of Corporate Relations)
5. Update and Discussion on the "Vendor Comments" program. (Ed Hinojosa, Senior Vice President of Administration; Le Ann Piatt, Vice President)
6. Update and discussion of resident surveys. (Melanie Villalobos, Chief of Staff; Lori Mendez, Director of Customer Care).
7. Consideration and appropriate action regarding the Incentive Transfer program. (Deborah Flach, Senior Vice President of Operations; Michael Bond, Director of Property Management)
8. Update and Discussion on 2007 audit by Garza/Gonzales regarding "Tenant Eligibility File Checklist (HUD CFDA-14.850)." (Deborah Flach, Senior Vice President of Operations; Michael Bond, Director of Property Management).
9. Update and discussion of status of the Resident Handbook. (Deborah Flach, Senior Vice President of Operations; Michael Bond, Director of Property Management).

10. Villa Tranchese Resident Council Update. (Michael Bond, Director of Property Management; Dalia Fitzgerald, Property Manager II).
11. Tour of Villa Tranchese property.
12. Adjournment.

*Note: If a quorum of the Board of Commissioners attends the Committee Meeting, this meeting becomes a Special Meeting of the Board, but no Board action will be taken other than recommendations to the full board, unless the full Board is present.

**Note: Whenever the Texas Open Meetings Act (Section 551.001 et seq. Of the Texas Government Code) provides for a closed meeting in matters concerning legal advice, real estate, contracts, personnel matters, or security issues, the Board may find a closed meeting to be necessary. For convenience of the citizens interested in an item preceded by an asterisk, notice is given that a closed meeting is contemplated. However, the Board reserves the right to go into a closed meeting at any other item, whether it has an asterisk or not, when the Board determines there is a need, and a closed meeting is permitted under Chapter 551 of the Texas Government Code that permits the closed meeting.